

Terms of Service — ValidCode Solutions

Effective Date: October 19, 2026 · Authorized Merchant of Record: Whop, Inc. · validcodesolutions.com

1. Acceptance of Terms

By accessing and using validcodesolutions.com (the "Website") and purchasing digital software assets, prompt architectures, agency operating systems, or turnkey web engineering packages from ValidCode Solutions, you accept and agree to be bound by the terms and provisions of this agreement.

If you do not agree to abide by these terms, please do not access this site or purchase products or services from ValidCode Solutions.

2. Merchant of Record & Payment Processing (Whop)

All financial transactions, customer checkouts, and payment processing on this Website are executed securely through **Whop (Whop, Inc.)**, our authorized Merchant of Record (MoR).

- Whop serves as the Merchant of Record for all orders placed through validcodesolutions.com and official Whop checkout links.
- Whop handles encrypted credit card and alternative payment processing, transaction fraud security, and global sales tax compliance.
- By completing an order, you agree to provide valid billing credentials and abide by Whop's Buyer Terms of Service in conjunction with these Terms.

3. Digital Products & Delivery Timelines

ValidCode Solutions provides professional digital software assets, prompt architectures, agency toolkits, and turnkey web engineering services.

- **Prompt Packs & Agency OS Fulfillment:** Digital software assets and prompt architectures are fulfilled electronically via **direct email delivery** to the billing email address supplied during checkout. Orders are processed with license verification and dispatched within **2 business days** (Monday through Friday, 9:00 to 17:00 GMT+1). Documented SMTP transmission records and server dispatch receipts are recorded as documented verification of fulfillment.
- **Turnkey Website Builds:** Custom engineering packages (Launchpad Website, Growth Website, and Custom E-Commerce Store) initiate with a technical onboarding kickoff within **2 business days** of purchase, followed by dedicated private staging previews and milestone reviews prior to final deployment.

4. Commercial Use License (Licensed, Not Sold)

All software codebases, prompt engineering architectures, design systems, and operational templates provided by ValidCode Solutions are **licensed, not sold**.

- Upon purchase, ValidCode Solutions grants you a personal, perpetual, non-exclusive, non-transferable Commercial Use License in accordance with our End User License Agreement (EULA).
- You may modify, adapt, and deploy the assets to build commercial products, client applications, or live web properties without recurring per-seat fees or royalty obligations.
- ValidCode Solutions retains all underlying intellectual property rights, copyrights, patents, and trademarks. You may not resell, sub-license, syndicate, or redistribute the raw prompt packages or source code as standalone templates or competitor libraries.

5. Refund Policy & 30-Day Defect Rectification Warranty

Digital Goods (Prompt Packs & Agency OS): Due to the non-tangible, irrevocable nature of proprietary codebases and prompt architectures that provide immediate access upon delivery, all digital sales are final and non-refundable once files are dispatched to your email address. This policy is explicitly disclosed on our website, pricing pages, and Whop checkout pages prior to purchase.

Turnkey Website Builds & 30-Day Warranty: Custom website development packages are non-refundable once technical kickoff has commenced. However, all delivered website packages are protected by our **30-Day Defect Rectification Warranty**: ValidCode Solutions will resolve, repair, and patch any reproducible functional bug, broken integration, or deviation from agreed specifications free of charge within 30 days of staging delivery.

6. Customer Inquiries & Contact Support Desk

Before initiating a dispute or payment inquiry with your financial institution or card issuer, please contact our support desk first at **support@validcodesolutions.com**. Our team responds promptly during standard business hours (Monday through Friday, 9:00 to 17:00 GMT+1) to assist with file re-transmission, license inquiries, or warranty support.

7. Limitation of Liability

To the maximum extent permitted by applicable law, ValidCode Solutions and its officers, directors, and contractors shall not be liable for any indirect, incidental, special, consequential, or punitive damages resulting from your access to or inability to use the products and services.